

PAWSH DOG HOUSE

GROOMING AGREEMENT:

Every client is required to read and sign this Grooming agreement prior to any grooming service.

I, the customer, do hereby entrust my pet(s) to Pawsh Dog House for the purpose of grooming and I agree to the following:

1. Pet safety is first at Pawsh Dog House. We require a current copy of your pet's vaccination records. You may fax them to your chosen location:
Calder 281-557-2297
Clear Lake 281-461-7297
South Shore 281-338-0605
2. If it is necessary for the safety of the pet and the groomer/stylist: muzzles, elastic collars, slings, straps etc. will be humanely used.
3. You are aware that if your pet does not respond to the groomer/stylist and remain still during the grooming procedure, that accidents can happen (such as nicks from clippers, scissors or toenail trimmers.)
4. For the pet to properly respond to the groom, it is essential that the pet be alone with the groomer/stylist; clients will not assist in grooming unless requested to do so.
5. The customer assumes all liabilities, financial and otherwise, for the behavior and health of their pet.
6. The customer will advise Pawsh Dog House of allergies, sensitivities, or any pre-existing medical conditions so that we may avoid aggravating them. Please let us know of any prior grooming history you may not have found satisfactory for your pet; we want to avoid repetition of poor or unpleasant experiences.
7. Pawsh Dog House understands that some dogs are extremely sensitive to certain grooming procedures such as nail trimming and/or ear cleaning. It is not our intent to cause discomfort, however, these are routine procedures normally performed for the well being of the pet; we will not continue any grooming procedure that causes pain/discomfort to the pet or harm to groomer/stylist. Sometimes, for a more sensitive dog, these services are best left to a veterinarian.
8. Pawsh Dog House /the groomer will be held harmless from damages, loss or claims arising from any known or unknown pre-existing condition of the pet.
9. The Client authorizes groomer/stylist to act as his/her agent in the event that emergency veterinarian services, boarding, care-taking, and/or transportation is necessary and agrees to pay all costs. Any/all damages or claims shall include, but not be limited to advanced age, extreme nervousness, neurosis, illness, previous injury, skin or coat conditions or other medical conditions.
10. If fleas are found on your pet, Pawsh Dog House will administer a flea bath to eradicate fleas in order to maintain salon sanitation. This is at Pawsh Dog House's discretion and at client's expense. The shampoo is gentle, non-alkaline and hypoallergenic.
11. Allowing a pet's coat to get matted is not only uncomfortable but dangerous for pet health. The groomer/stylist will de-mat the pet (if possible) at \$100.00 per hour (\$5 minimum) in addition to regular grooming fees, or the pet will receive a "shave-down" to remove the mats. Charges for a shave-down, or for shaving matted ears and/or tail are determined on a per pet basis. If the client requests that mats be combed out, the groomer/stylist will not do so if it causes the pet undue stress or pain. Excessive de-matting is painful, time-consuming and costly and causes extreme discomfort which can aggravate or cause skin problems. The client is aware that neglect of his/her pet's coat can be cause for problems after grooming such as clipper/brush irritation.
12. Shave-downs or cuts that are outside the normal specific breed haircuts will be discussed and the groomer will perform the cuts to the best of his/her understanding of client's directions, and groomer's ability—no other guarantee is made.

13. Shaving of your pet may dramatically change his/her appearance as hair will be very close to the skin. This may expose pre-existing skin conditions.
14. Every effort will be made to keep scheduled grooms running smoothly. A typical groom may be completed in 2 – 4 hours from the time of the appointment. If pets have behavior issues or skin or coat issues, the groom may take longer.
15. Our groomers/stylists are trained professionals. We reserve the right to alter or cease any groom in the event that our staff determines it is in your pet's best interest, or if your pet displays aggressive behavior. The client understands that Pawsh Dog House has the right to refuse service to the client's pet(s) at any time for any reason.
16. Some pets will become uncomfortable and/or scared during grooming and may attempt to bite our groomer/stylist. In that event, we will notify you, and add a special handling fee to your bill. Please let us know beforehand if you know your pet has exhibited such behavior.
17. We will use extra care and patience for older pet(s); however, we will not be responsible for clipping or brushing is determined to cause too much stress, we will modify or terminate the haircut. Please be sure to notify us of any health conditions that might make your pet(s) uncomfortable during bathing, drying or clipping process. Any grooming done to an elderly pet is done at the client's risk.

You have read this entire Agreement, you have had the opportunity to discuss it with us to your satisfaction, and you agree to its terms. This agreement remains in effect for the current year and will renew with your signature in January of every year following.

Pet Parent Signature

Date

Pet Parent Name—please print

Phone

Veterinarian

Veterinarian Phone Number

Agents who can act on your behalf for all purposes under this agreement:

Agents name

Agents Number

Relation to Pets Parent

Cell Phone

Please print and sign this sheet and bring it with you to your next scheduled appointment. Retain contract for your records.